

A new concept for Management in Action

22 April 2023 08:59

Subject	A new concept for Management in Action
From	Society of Local Council Clerks
To	pcclerk@blackthornparishcouncil.org.uk
Sent	21 April 2023 09:30



Management in Action 20 & 21 June 2023



Dear %%First Name%%,

I am pleased to invite you to attend this year's Management in Action, which will take place at Chesford Grange Hotel, Kenilworth, on 20 and 21 June.

Join us to work with your fellow managers to complete problem-solving group challenges as well as to:

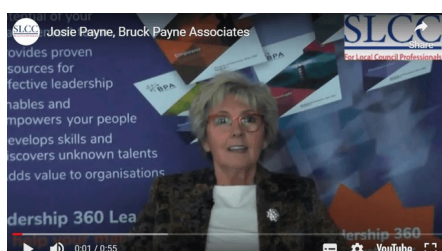
[View the agenda](#)

Speakers include:



Be Bold, Be Brave, Be You

Victoria Humphries, member of the first all-female expedition to the North Pole, three times Guinness World Record holder, mountain climber, marathon runner, author, Bath based businesswoman and a 'normal' person. She prides herself on being just your average woman who happens to believe that anything is possible if you put your mind to it. Life is full of challenges and we always have a choice – step forward or run away, be overcome by the enormity of it or be brave and step into it. What's the worst that can happen? Just give it a go!



Emotional Intelligence & Assertive Behaviour

Josie Payne, Managing Director of Bruck Payne Associates, will discuss how negotiating assertively means using both verbal and non-verbal behaviour, that makes it clear you are in the business of helping others meet their needs. At the same time, of course, you want to have your own needs met. Discover how you can achieve this with six steps.



How Technology and Your Team Can Make Council Meetings Matter

Our keynote speakers, David Hall, the Managing Director of our company, and Steve Walker, the Head of Local Government Services, will be discussing how Decisions software can help councils work smarter, and engage more effectively with their communities. They will also be sharing insights into how councils can use Microsoft 365 to enhance their performance and optimize their workflows.



Turning Snakes into Ladders

Ian Morris FSLCC, Clerk to Peterlee Town Council, will focus on the importance of stories, rituals and routines to your workplace culture.

Using a 'snakes and ladders' metaphor to explore three 'slippery snakes' that may be holding you back, and revealing four practical 'ladders of opportunity' tools that may help you to think about your local context from new perspectives.

Cost

Full Conference: £430 + VAT for Members and £530 + VAT for Non Members

Full Conference – Sharing Package: £400 + VAT for Members and £500 + VAT for Non Members

CPD Points

Attend this event and log 2.5 CPD points per day!

[Click here to book](#)

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- Discover the six steps to assertive negotiation using verbal and non-verbal behaviour
- Create your own 'resilience toolbox' with Victoria Humphries, member of the first all-female expedition to the North Pole
- Examine the roles people play and the internal dynamics of teams, with a focus on how our social identity within teams can inhibit the formation of trust
- Encourage a change of mindset in your council to achieve better collaborative working in your local area
- Explore the difference between morality, ethics and law and how they inform your decision-making